Cash Associate

vbs apparel (also known as Volleyball Stuff) is looking for dedicated and enthusiastic Cash Associates to join our team for the 2026 Nationals event. As a Cash Associate, you will play a vital role in ensuring the smooth and efficient checkout process while providing exceptional customer service. Reporting to the Cash Supervisor, you will work closely together to ensure accurate cash handling and a positive shopping experience for customers.

Responsibilities

- Operate the POS system accurately to process customer transactions.
- Handle cash, credit, and debit transactions with attention to detail.
- Assist customers with their purchases, ensuring a positive experience.
- Maintain an organized and clean checkout area.
- Restock supplies at checkout stations, including bags, thank you cards, and accessories.
- Troubleshoot minor POS issues and escalate technical problems to the Cash Supervisor.
- Follow company policies and procedures regarding cash handling and customer transactions.
- Provide excellent customer service, addressing any inquiries or concerns in a friendly and professional manner.
- Assist with maintaining a secure and organized cash environment to prevent theft or discrepancies.
- Collaborate with the team to ensure smooth operations
- Report any operational issues or challenges to the Cash Supervisor in a timely manner.
- Help with booth set-up and tear-down at the beginning and end of the event.

Qualifications:

- Previous experience in cash handling, retail, or event operations preferred.
- Basic understanding of cash handling and POS systems.
- Strong communication skills and a customer-focused attitude.
- Ability to work in a fast-paced, high-pressure environment.
- Strong attention to detail and accuracy when processing transactions.
- Team player with the ability to collaborate effectively with others.
- A positive, proactive attitude and willingness to learn.
- Flexible schedule and availability to work during event hours

Additional Notes:

- This position is temporary and will be active during the 2026 Nationals event which will be held at the BMO Centre, Calgary.
- Hours will vary depending on the event schedule.
- Physical requirements include standing for extended periods and light lifting.

Pay Rate & Availability:

Pay Rate: $22/hour

Required Availability: May 19-31 (7 to 10-hour shift each day), plus 1 hour of virtual training sessions in advance of the event to be scheduled following successful application.

Estimated Total Hours: 119 hours (subject to change based on event schedule)

How to Apply:

Please complete the online 2026 Nationals Event Team Member Application Form.

We appreciate all applicants; however, only those selected for an interview will be contacted.

vbs apparel is an equal opportunity employer and encourages all interested and qualified candidates to apply.