# Retail Associate

vbs apparel (also known as Volleyball Stuff) is seeking Retail Associates for the 2026 Nationals event to assist with the daily operations of our event merchandise booth. Reporting to the Retail Supervisor, the Retail Associate will play a key role in providing excellent customer service, maintaining the organization of the booth, and ensuring a smooth and enjoyable shopping experience for event attendees.

## Responsibilities:

- Provide exceptional customer service by assisting customers with product inquiries, recommendations, and purchases.
- Maintain the cleanliness and organization of the retail booth, ensuring it remains visually appealing and well-stocked.
- Assist in product displays, restocking shelves, and keeping inventory organized.
- Support the Retail Supervisor and team during busy periods by stepping in to assist customers, managing product flow, and maintaining booth operations.
- Follow event-specific guidelines and safety protocols to ensure smooth and safe operations.
- Help with booth set-up and tear-down at the beginning and end of the event.
- Collaborate with fellow associates to ensure all tasks are completed efficiently and effectively.

## Qualifications:

- Previous retail or customer service experience preferred.
- Friendly, approachable, and enthusiastic demeanor, with a focus on delivering excellent customer service.
- Ability to work in a fast-paced environment and handle busy periods with a positive attitude.
- Ability to maintain organization and cleanliness in the retail booth.

## Additional Notes:

- This position is temporary and will be active during the 2026 Nationals event which will be held at the BMO Centre, Calgary.
- Hours will vary depending on the event schedule.
- Physical requirements include standing for extended periods and light lifting.

## Pay Rate & Availability:

Pay Rate: $22/hour

Required Availability: May 19-31 (7 to 10-hour shift each day), plus 1 hour of virtual training sessions in advance of the event to be scheduled following successful application.

Estimated Total Hours: 119 hours (subject to change based on event schedule)

## How to Apply:

Please complete the online 2026 Nationals Event Team Member Application Form.

We appreciate all applicants; however, only those selected for an interview will be contacted.

vbs apparel is an equal opportunity employer and encourages all interested and qualified candidates to apply.